



Ronald McDonald  
House Charities®  
British Columbia & Yukon

**RONALD McDONALD HOUSE  
BC & YUKON**

**A PEEK**

**INSIDE**

**2020**

**ANNUAL REPORT 2020**



# Discover Leadership

## A 2020 Message from Patrick McGuinty

24/7/365. The House remained open every day in 2020. When we consider this fact as it relates to our donors, our families, and other important stakeholders, it tells a great story about our mission and its impact.

As an essential service to families, we reimagined our operations model; everything from intake to programs, facilities management to housekeeping. We continued to connect with our donors and were truly inspired and humbled at the innovation demonstrated and their continued commitment to our mission and families. Without in-person events or gatherings, we faced an uphill climb and an uncertain outlook. Nevertheless, we were motivated and driven by the example our

families show us every day when their lives are turned upside down by a diagnosis or accident, and they find themselves facing numerous obstacles, far from home.

We learned so much from families last year; how they cope with the unknown gave us more confidence to forge ahead and “find a way” to succeed regardless of the hurdles we faced. And just when the uphill climb seemed too daunting, many hands reached out to pull us up and provided us with the bridge to serve our mission for the difficult months ahead. At the House, we crossed this bridge and plotted our course, finding ways to serve families, every single day, for 38 years and counting.

As a result of our invaluable donors and supporters, from our founding and forever partner, McDonald’s, to our corporate and event supporters, we will continue to weather the storm and look forward to 38 more years of serving families in their time of need. I want to acknowledge our talented and committed board of directors, who worked tirelessly to ensure we were prepared for any potential scenario. And a special note of recognition goes out to the leadership team and all the dedicated staff members at the House and Family Room, who remained committed to our mission, every day.

As we look forward, our outlook is laser focused on the important business of

deepening our mission within BC and planning for growth over the next several years. If this past year has shown us anything, it has been the resoluteness, innovation, and resilience of each other as we pulled together to overcome any obstacle thrown our way.

Thank you for your unwavering support of our mission and the families we serve every day.

**Patrick McGuinty**  
Chair



# Uncover Courage

## Meet the Paul family

The Paul family from Alkali Lake, BC have called RMH BC home for two long stays. In 2011, they stayed at our 13-bedroom House before their son Nicky passed away while battling leukemia.

In 2019, they found themselves in Vancouver facing another medical emergency—their youngest son Tyson needed a kidney transplant. Until a match could be found, he needed dialysis and a busy schedule of checkups, tests and physiotherapy. “It was a lot of work and a lot of stress,” remembers mom Zena, and during this long journey they were grateful to stay at Ronald McDonald House.

From their previous stay, they recognized some familiar faces and soon felt comfortable in the new House with its larger rooms and big kitchens, right next to the hospital. Zena and dad Jim have two older children and a granddaughter, and at the House, the whole family could be together over the holidays.

Meeting other families and seeing happy kids around the House also helped them feel like part of a community. Zena has fond memories of grabbing a hockey stick to play with kids on the sports court. “These are the things that helped me through the tough days and keep going,” she says. “It’s a moment just to be grateful and take your mind off of medical things. For one second, you just forget.”

In March 2020, COVID-19 changed the world and life at Ronald McDonald House—and Zena appreciated how hard the small team of essential staff worked to make sure families had everything they needed. She could book time in the arts and crafts room or the gym, meals kept coming in with help from community partners, and the gardens at the House offered up abundant harvests of fresh veggies.

In the summer of 2020, the Paul family finally got the call they were waiting for and Tyson successfully completed his transplant. In total, the Paul family stayed 518 nights at RMH BC while waiting for Tyson’s kidney, one of our longest stays.

Zena can’t even count the number of families she met during her time at RMH BC, but she treasures the connections she made and will always be grateful for her home away from home. “People don’t know how much it means unless they’re actually here!”



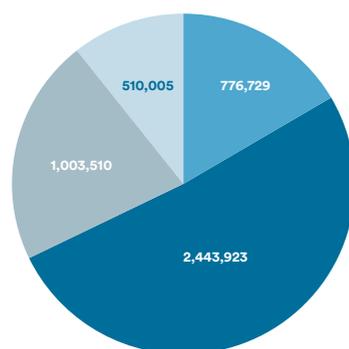
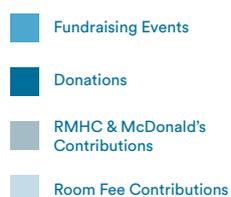
# Reveal Results

## Condensed Statement of Operations and Expenses

### REVENUES

	Year Ended Dec 31, 2020	Year Ended Dec 31, 2019
Fundraising Events	776,729	1,668,098
Donations	2,443,923	1,906,220
RMHC & McDonald's Contributions	1,003,510	1,381,575
Room Fee Contributions	510,005	693,283
<b>Total Revenues</b>	<b>4,734,168</b>	<b>5,649,176</b>

### REVENUES



### EXPENSES

	Year Ended Dec 31, 2020	Year Ended Dec 31, 2019
Family Services & House Operations	3,090,933	3,157,227
Fundraising—Donor Stewardship & Events	1,097,445	1,429,884
General Administration & Governance	836,453	925,453
<b>Total Expenses</b>	<b>5,024,831</b>	<b>5,512,564</b>

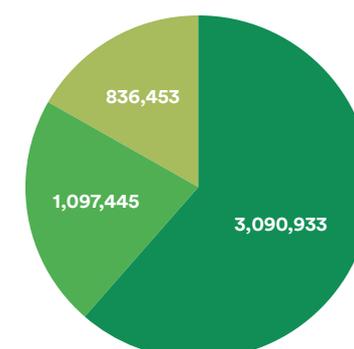
### Excess of Revenues Over Expenses

**(290,662)**      **136,612**

### Other Income

Canada Emergency Wage Subsidy	541,456	—
Investment Income, Unrestricted	23,232	6,449
Investment Income, Restricted Unrealized Gain	757,221	1,667,839
Bequests	905,036	217,839
Capital Pledges	25,000.06	25,000
<b>Excess of Revenues Over Expenses</b>	<b>1,961,283</b>	<b>2,053,739</b>

### EXPENSES



## Condensed Statement of Financial Position

### ASSETS

	Year Ended Dec 31, 2020	Year Ended Dec 31, 2019
Current Assets	3,118,264	3,018,600
Restricted Cash	105,771	80,684
Investments— Internally Restricted	19,350,906	17,193,685
Property and Equipment	27,051,341	27,340,380
<b>Total Assets</b>	<b>49,626,284</b>	<b>47,633,349</b>

### LIABILITIES & FUND BALANCES

	Year Ended Dec 31, 2020	Year Ended Dec 31, 2019
Current Liabilities	508,926	477,267
Unrestricted Funds	4,009,338	2,566,332
Externally Restricted Funds	105,769	80,683
Internally Restricted Funds	17,950,906	17,193,684
Invested in Property and Equipment	27,051,342	27,315,380
<b>Total Liabilities and Fund Balances</b>	<b>49,626,284</b>	<b>47,633,349</b>



Financial accountability and transparency are important to us. To view our full audited financial statements, please visit [www.rmhbc.ca](http://www.rmhbc.ca).

Ronald McDonald House BC operates under our legal name: The Children's Family House Society of B.C.



# Embrace Kindness

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