

REFLECTING ON A YEAR WITH RMHBC



RMHC®
British Columbia
& Yukon

2017 ANNUAL REPORT



A MESSAGE FROM OUR BOARD OF DIRECTORS

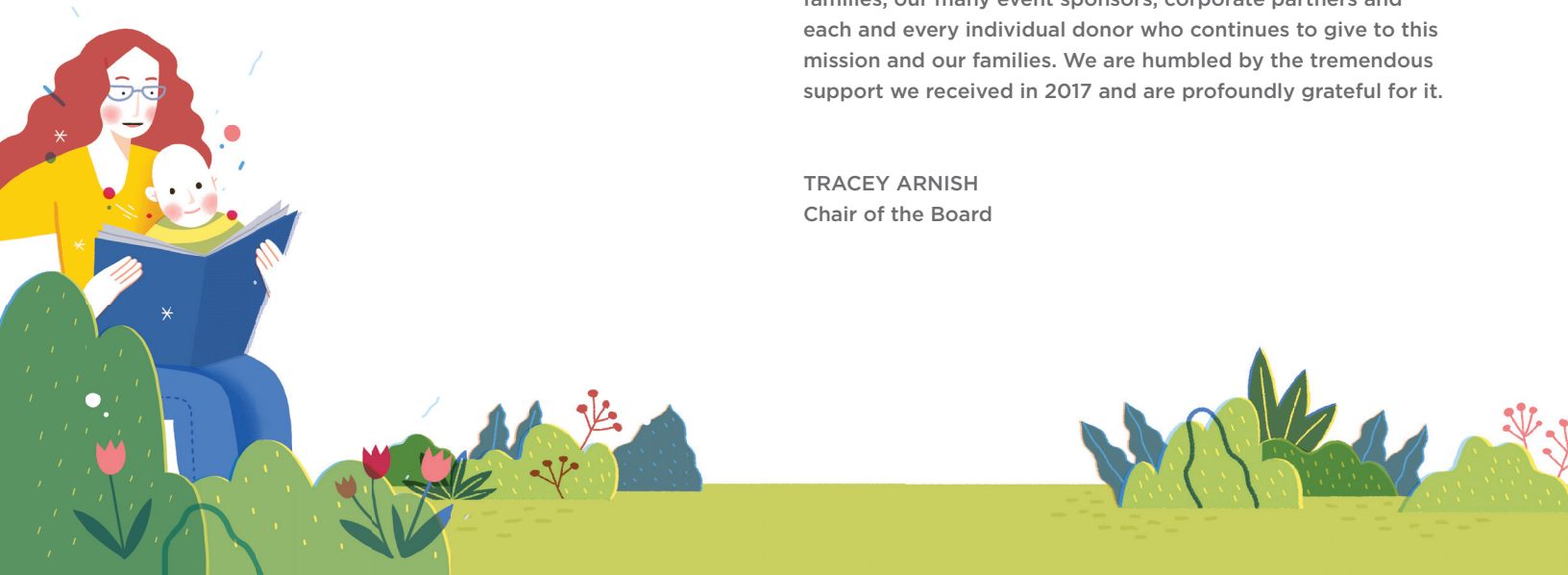
2017 marked the 3rd year in our new House, providing a home away from home for families from across BC and the Yukon. It was a year of growth for our Board, as we have been fortunate to add tremendous talent to our ranks, and deepen our expertise in several key areas. Our goal remains to help steward the organization within the four key pillars of our five year strategic plan: delivering family-centred care, engaging with our stakeholders, expanding our provincial reach, and evolving our leadership in care and service.

2017 was a year of listening to our families, observing how they interact in the House, and deepening our understanding of how to best deliver on our mission: caring for families of children whose health needs take them far from home, and keeping those families together in a home away from home, providing comfort, compassion, and a sense of community. New programs and activities reflect our commitment to that mission.

In addition, we began the groundwork for expansion, starting conversations that will help us to deepen our mission, adding Family Rooms across the province over the coming years.

Our work is only possible because of our donors, volunteers, community champions who host events in support of our families, our many event sponsors, corporate partners and each and every individual donor who continues to give to this mission and our families. We are humbled by the tremendous support we received in 2017 and are profoundly grateful for it.

TRACEY ARNISH
Chair of the Board



A MESSAGE FROM OUR CEO



As the CEO of a not-for-profit organization whose families depend on us during one of the most challenging times of their lives, what keeps me up at night is likely what keeps every CEO in my position up at night—how to make sure we are always there for the people who need us. We depend on generous donors to serve up to 2,000 families each year, providing them a home away from home, complete with programs, activities, and support.

2017 was another year of learning, evolving, and engaging with our stakeholders and donors, whose gifts came in many shapes and sizes. Whether a child comes in to donate the proceeds of his fourth birthday party, one of our corporate groups hosts a Family Meal, or our many committed champions keep us top of mind and in their hearts at a time where there is just so much to think about out there in the real world, we consider ourselves extremely fortunate to receive these gifts.

Ronald McDonald House is a community, a group of families sharing a journey, surrounded and supported by all of you: our volunteers, our champions, our wellness program leaders, our event attendees, our corporate partners, McDonald's owner/operators, and the many individuals who host their own community events in the cities and towns they call home.

This deep and diverse group of donors will ensure that we can continue to fulfill our mission, keeping families from BC and the Yukon close when it matters most, now and in the future. Thank you for your inspiring and unwavering support.

Sincerely,
RICHARD PASS
Chief Executive Officer

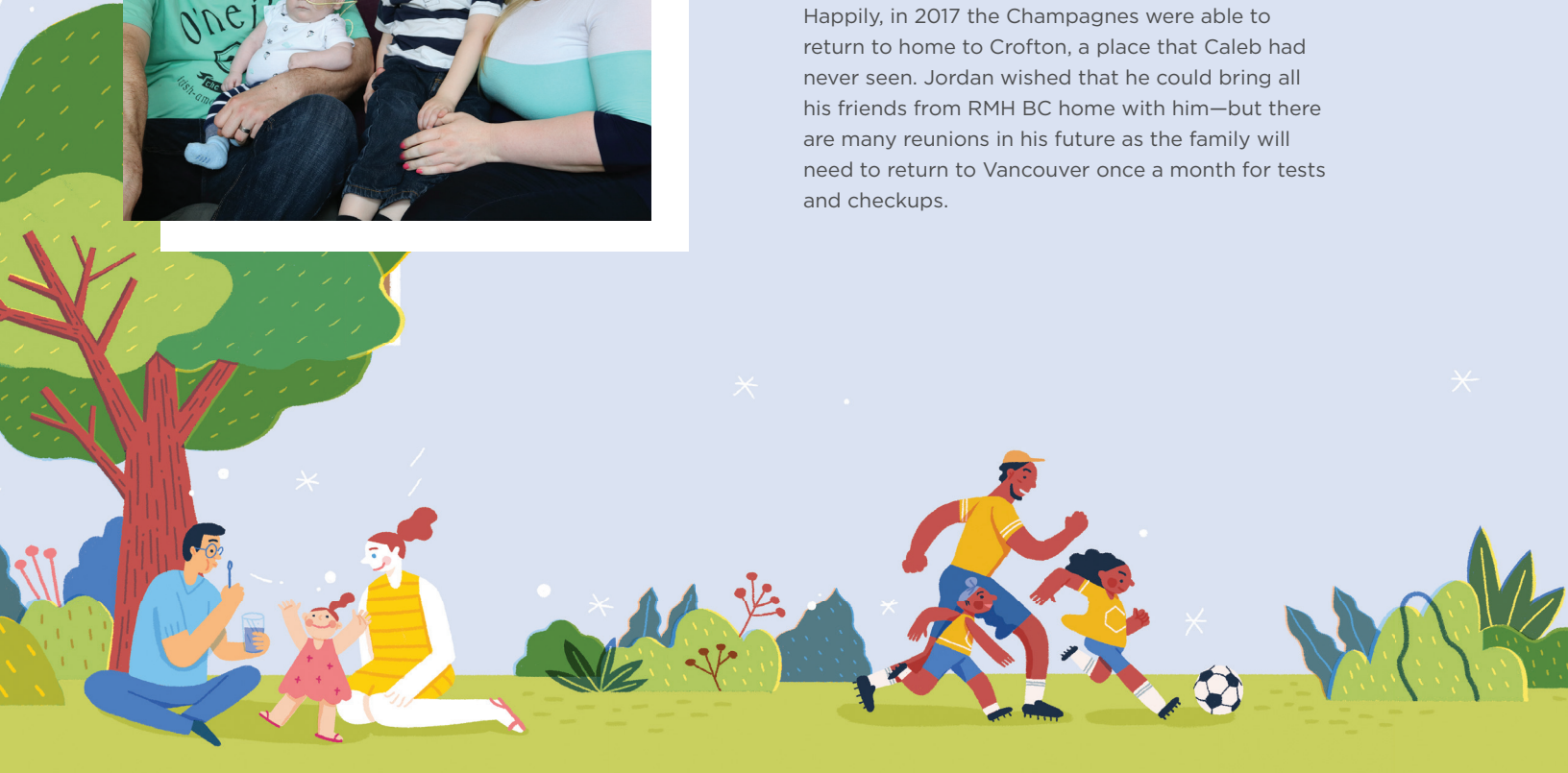
MEET CALEB FROM CROFTON BC



Caleb Champagne spent the first 112 days of his life in the hospital. After he was airlifted to Vancouver just two hours after he was born, doctors discovered that he had Barth Syndrome, a very rare genetic disorder that causes heart disease and other complications.

During this chaotic time, Ronald McDonald House became a home away from home for mom Jasmine, dad Mark, and Caleb's big brother, 2½-year-old Jordan. What truly kept the family going was the community they found at the House. Other parents came together to support them even while facing struggles of their own, and having other kids to play with also helped Jordan to thrive. "We made friends here that will be like family members forever," says Jasmine.

Happily, in 2017 the Champagnes were able to return to home to Crofton, a place that Caleb had never seen. Jordan wished that he could bring all his friends from RMH BC home with him—but there are many reunions in his future as the family will need to return to Vancouver once a month for tests and checkups.



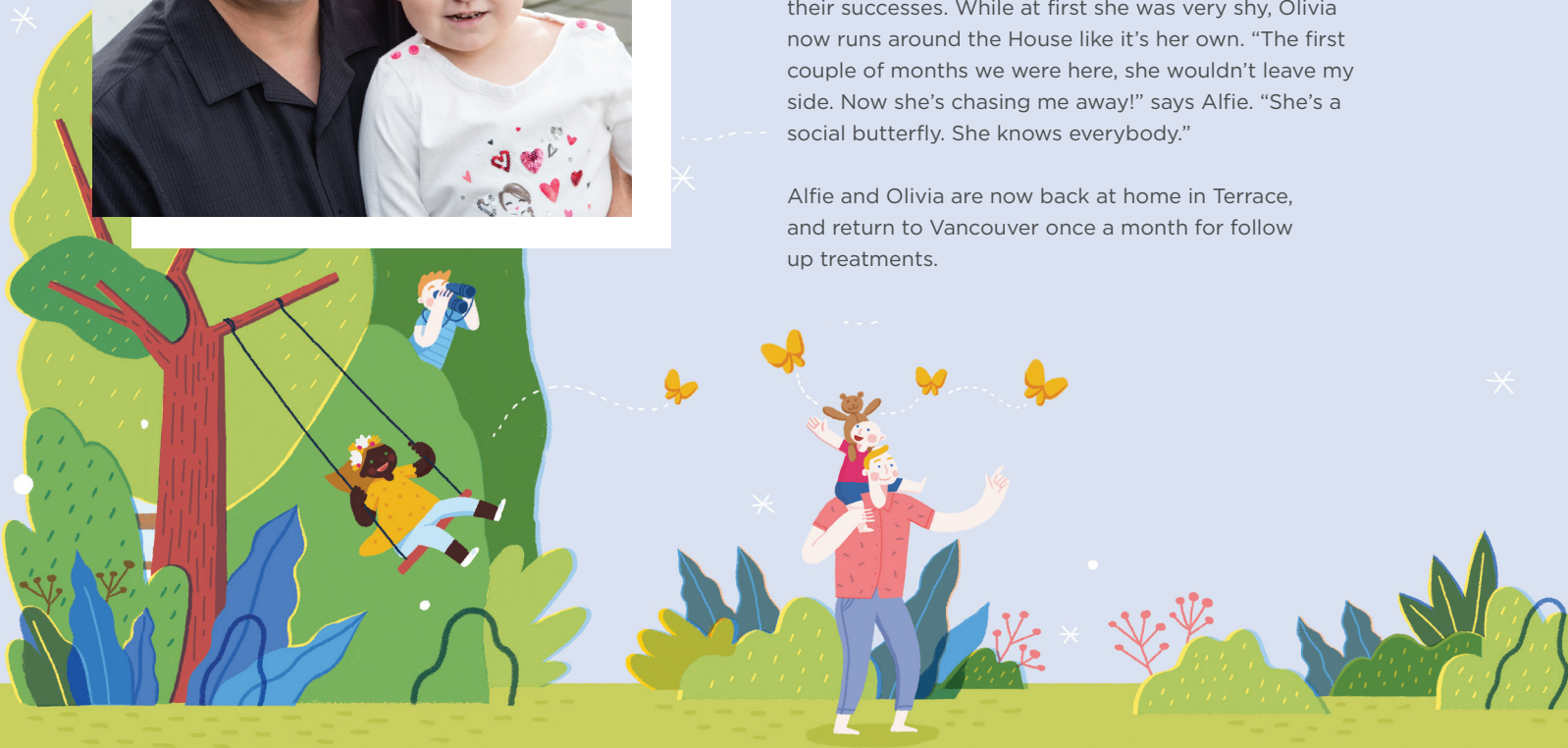
MEET OLIVIA FROM TERRACE BC



“It was a normal day, and then we got the call that we were going to Vancouver that night,” says dad Alfie Sampare about the day he learned his daughter, Olivia, had leukemia. During the 10-month stay that followed, Ronald McDonald House BC and Yukon came to mean comfort, home, and security for 5-year-old Olivia and her dad.

Staying at the House gave them a community of support so that they were less isolated in Vancouver. Family meals helped to reduce stress for Alfie, and the many activities in the House helped to take Olivia’s mind off of treatment. Her favourite activities during her stay were arts and crafts, gardening, and music. Alfie feels fortunate that Olivia started her treatment at the same time as several other little girls around her age, and their families formed a strong bond, helping each other through the tough times and celebrating their successes. While at first she was very shy, Olivia now runs around the House like it’s her own. “The first couple of months we were here, she wouldn’t leave my side. Now she’s chasing me away!” says Alfie. “She’s a social butterfly. She knows everybody.”

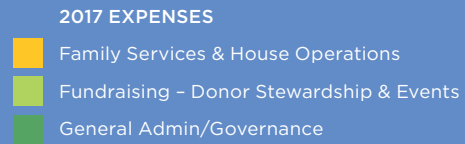
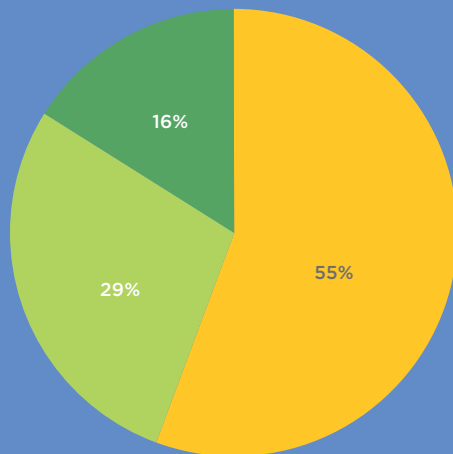
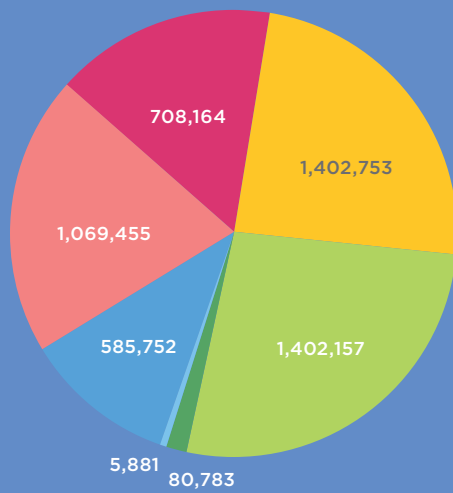
Alfie and Olivia are now back at home in Terrace, and return to Vancouver once a month for follow up treatments.



FINANCIAL REPORT

CONDENSED STATEMENT OF OPERATING REVENUE AND EXPENSE	11 MONTH PERIOD ENDED December 31, 2017	YEAR ENDED January 31, 2017
REVENUE		
Fundraising Events	1,402,753	1,468,080
Donations & Bequest	1,402,157	1,462,746
Donations - Capital Pledges	80,783	367,137
Investment Income - Unrestricted	5,881	6,470
Investment Income - Restricted Unrealized Gain	585,752	787,552
RMHC & McDonald's Contributions	1,069,455	936,752
Room Fee Contributions	708,164	746,165
	5,254,945	5,774,902
EXPENSES		
Family Services & House Operations 55%	2,389,756	2,511,925
Fundraising - Donor Stewardship & Events 29%	1,239,883	1,001,698
General Admin/Governance 16%	678,042	651,320
	4,307,681	4,164,943
EXCESS OF REVENUE OVER EXPENSE	947,264	1,609,959

CONDENSED STATEMENT OF FINANCIAL POSITION	11 MONTH PERIOD ENDED December 31, 2017	YEAR ENDED January 31, 2017
Current Assets		
Restricted Cash	79,053	119,517
Investments - Internally Restricted	13,735,181	12,149,429
Property and Equipment	28,718,529	29,285,797
Total Assets	43,895,778	42,993,440
Current Liabilities		
Unrestricted Funds	1,039,164	1,198,704
Externally Restricted Funds	79,053	119,517
Internally Restricted Funds	13,735,181	12,149,429
Invested in Property and Equipment	28,612,363	29,050,847
Total Liabilities and Fund Balances	43,895,778	42,993,440



Financial accountability and transparency are important to us. To view our full audited financial statements, please visit www.rmhbc.ca. Ronald McDonald House BC operates under the legal name - The Children's Family House Society of BC

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