Ronald McDonald
House Charities®
British Columbia & Yukon
A Full House
THANKS TO YOU
2016 ANNUAL REPORT

A Full House

ANNUAL REPORT 2016

The illustrated moments throughout this report were inspired by real families at Ronald McDonald House BC & Yukon. From painting nails to playing with LEGO, every room was filled with laughter, love, and life. So thank you for your generous support—we couldn't have kept a full house this year without you.

GREETINGS FROM THE BOARD

2016 was a tremendous year for Ronald McDonald House BC & Yukon. We made notable progress on our strategic goals in year one of our five-year strategic plan and celebrated successes in each of our four key pillars: delivering family-centred care, engaging with our stakeholders, expanding our provincial reach, and evolving our leadership in care and service.

In our quest for excellence, we engaged with many of the three thousand families we served last year through the House and our first Family Room. We asked for their feedback, we listened and we gained insights that will help us continue to raise our bar ever higher. Our purpose and calling is to serve the parents, siblings and critically ill children who stay at the House and do everything we can to ease the burden they face—financially and emotionally. From new programs to process improvements, we are finding more and better ways to support these families and you can see these improvements in action on any given day at the House.

Last year, we also worked hard to deepen relationships with key provincial stakeholders in communities that we serve: from Vancouver Island to the Interior and the Yukon, we made connections and relayed the story of Ronald McDonald House BC & Yukon to many existing and new friends of the House. Generating awareness and advocacy on a broader scale will continue to be a focus this year and beyond.

The theme of this year's report is A Full House. The most important thing the House provides is the gift of time: the opportunity for families to spend precious moments together while their child is treated at the hospital. These moments are made possible by our diverse and vibrant community of generous donors, champions, volunteers and sponsors. We are truly grateful for the unwavering support of so many organizations and individuals in the provinces we serve.

— TRACEY ARNISH
Chair of the Board

THE STORY OF THE SLIDE

When we started planning for the new House, we knew we had to put families first. We laid out blueprints on the crafts table in the Angus Drive House and spoke to dozens of families about the look and feel of our new location. From amenities to furnishings to features, we carefully considered every detail together. As the fifth largest House in the world, backed by a $32 million capital campaign, we wanted to build an incredible home away from home for families that would offer much more than accommodation.

So we planned, and we discussed and we scribbled. One day, a family was talking with us; Mom and Dad at the table and their two kids, ages five and seven, playing close by and seemingly not paying attention to us. The last question we asked each family was an open ended one: "Can you think of anything else that would be unique for families at the new House?"

Just at that moment, the five year old spun around and said with conviction, "You should have a slide." We laughed. Was there another House anywhere with a slide in the middle of the living room? But was that, perhaps a good idea? Something that would set our House apart? Our architect, Michael Green, and I became dedicated to making it happen. Today, the slide provides hours of joy, fun and adventure for both kids and adults at the House. I'm proud to say it has become a focal point of our community here at Ronald McDonald House BC & Yukon.

This House was built on a foundation of ideas, inspiration, passion and ingenuity and our team aspires to care for the families who depend on us with these things in mind every day. We are so fortunate to have such support in our far-reaching community. Each and every one of you has contributed to the House in your unique way. Thank you for your unwavering support.

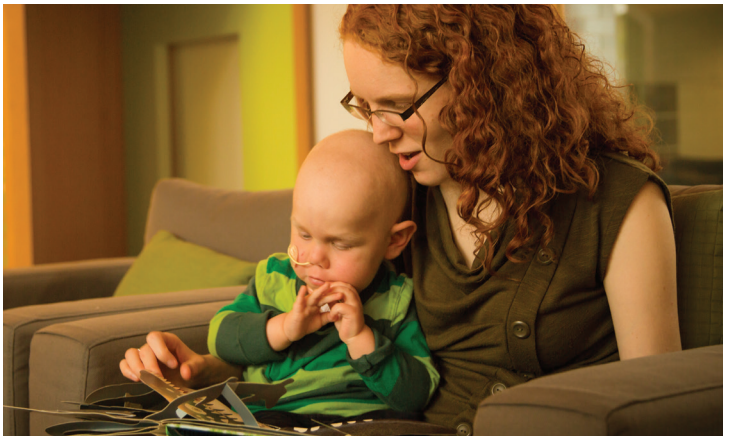
— As told by
RICHARD PASS,
Chief Executive Officer

MAREK'S STORY

When Marek was diagnosed with leukemia, he and his mom had to leave their Whitehorse home to get treatment at BC Children's Hospital in Vancouver. They found a comfortable place to call home at Ronald McDonald House, while Marek's dad and siblings were able to visit on weekends and holidays.

On top of riding his bike, Marek loved meeting up with his friends at the House to build LEGO, play tag, or go down the slide.

ROWAN'S STORY



At just 18 months old, Rowan was diagnosed with Wiskott-Aldrich Syndrome, a rare genetic bleeding disorder. In desperate need of a bone marrow transplant, Rowan and his family needed to stay in Vancouver. Luckily, they found a home together at Ronald McDonald House, so Rowan could receive treatment at BC Children's Hospital.

Now 3 years old, Rowan is a happy, active kid. He still comes to Vancouver for check-ups, and loves visiting the Magic Room and going down the slide.

FINANCIAL REPORT

CONDENSED STATEMENT OF OPERATING REVENUE AND EXPENSE

Financial accountability and transparancy are important to us. To view our full audited financial statements, please visit www.rmhbc.ca

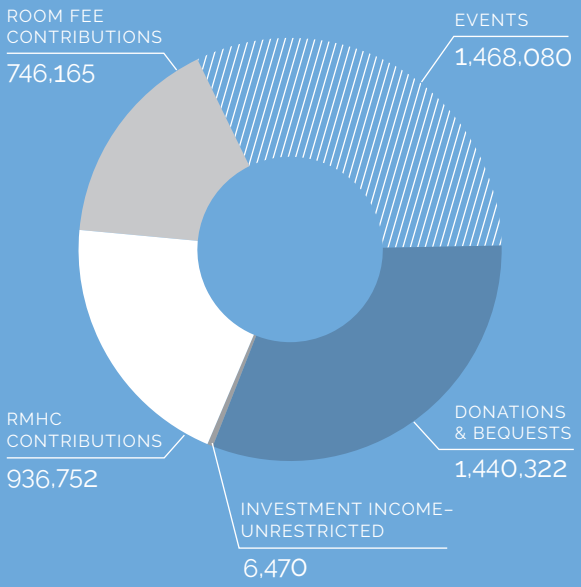
REVENUES

YEAR ENDED	JANUARY 31, 2017	JANUARY 31, 2016
Events	1,468,080	1,498,845
Donations & Bequests	1,440,322	1,200,030
Investment Income – Unrestricted	6,470	26,812
RMHC Contributions	936,752	803,122
Room Fee Contributions	746,165	852,262
	4,597,789	**4,381,071**

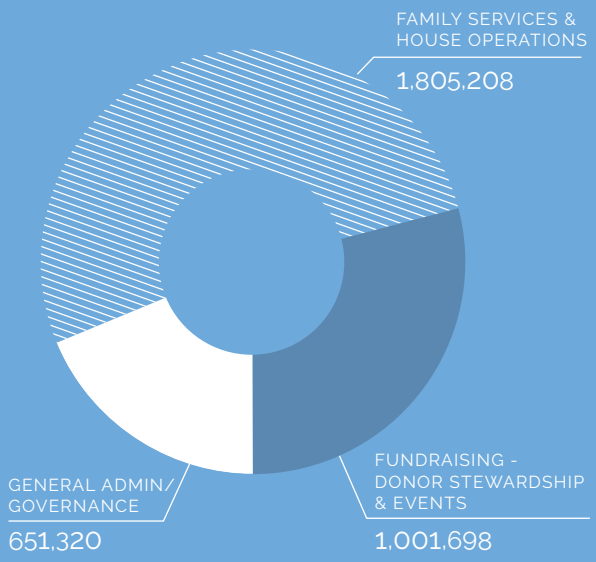
EXPENSES

YEAR ENDED		JANUARY 31, 2017	JANUARY 31, 2016
Family Services & House Operations	52%	1,805,208	1,461,325
Fundraising – Donor Stewardship & Events	29%	1,001,698	872,308
General Admin/Governance	19%	651,320	645,793
		3,458,226	**2,979,426**
Excess of revenue over expenses for the year		**1,139,563**	**1,401,645**

REVENUES



EXPENSES



CONDENSED STATEMENT OF FINANCIAL POSITION

YEAR ENDED	JANUARY 31, 2017	JANUARY 31, 2016
Current Assets	1,494,103	1,250,339
Investments	64,111	116,478
Investments – Internally Restricted	12,149,429	10,028,574
Property and Equipment	29,285,797	29,921,314
Total Assets	**42,993,440**	**41,316,705**
Current Liabilities	530,349	423,135
Deferred Capital Contributions	26,370,271	26,648,466
Net Assets	16,092,820	14,245,104
Total Liabilites and Net Assets	**42,993,440**	**41,316,705**

MEGAN'S STORY

When Megan was diagnosed with Leukemia, she and her mom had to leave Salmon Arm for treatment in Vancouver. Because they were able to find a home at Ronald McDonald House, Megan's brother, Connor, was able to join them as well. Having her mom and brother close provided comfort while she went through blood work and chemotherapy every day.

Megan spent almost a full year at the House—her fondest memories include playing in the Magic Room, relaxing on massage days and having her nails done.

CATLIN'S STORY

When Catlin was diagnosed with a rare blood disorder called Aplastic Anemia, he and his mother left their home in Port Hardy to seek treatment at BC Children's Hospital in Vancouver. For over 100 days, Catlin visited the hospital, while the family were able to stay together at Ronald McDonald House.

During his stay at the House, Catlin loved building magical worlds of LEGO and levelling up in his favourite video games.

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- Ming Lam
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- Cargill Value Added Meats Canada

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- Brown-Forman Corporation
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- Structurlam Products Limited Partnership
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- Thalassa Restaurant, Concert Under the Stars
- The 1988 Foundation
- The Andrew Mahon Foundation
- The Highbury Foundation
- TOLKO
- Tim Vogel
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- 100 Men Who Give A Damn
- Aeson Moen Golf Tournament
- Alpha Delta Pi Diamond Ball
- AMJ Campbell Van Lines
- Archiact
- Big D's Bees
- BMO Vancouver Marathon
- Bocce Girls
- Cargill Value Added Meats Canada
- Chatters Limited Partnerships
- Cloverdale Rodeo Youth Initiative Foundation
- The Duke Saloon
- Elks Club of New Westminster
- Enchant Light Maze Vancouver
- Eric Morin Cancer Fundraiser
- Finanthropy, UBC Portfolio Management Foundation
- Fireweed Lions Club
- Friends of Jorye
- Garret Gives Back Hip Hop Show

- Gray Elementary School
- Henderson Development - International Village
- Kate's Jelly Store Fundraiser
- Ivivva West Coast Summer Festival – Splash
- Kiwanis Club of Prince George – Ale Fest
- Kwantlen Polytechnic, BBA Marketing Student Group
- Little League BC Celebrity Golf Classic
- Maya Harbo, Making a Difference with Music
- McDonald's Boundary Bay Marathon
- McDonald's Poker Tournament
- Mount Douglas Secondary School Kaps for Kiera
- Moxies Grill & Bar
- Red Shoe Society
- Richmond Honda
- Spectra Energy North Peace Golf Tournament
- Stamp A Stack
- Summer Stomp Toy Run
- Thalassa Restaurant Concert Under the Stars
- The Two-Headed Giant: Comics & Classic Games
- Tigon Tae Kwon Do Black Belt Academy
- Township 7 Vineyards & Winery Ltd.
- TRUE Consulting Hockey Tournament
- Vettoretti Family Dinner

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